



Agenda Action Report

MEETING

WIOA Subcommittee: 5/17/16

ITEM

WIOA Service Provider Goals

ACTION REQUESTED:

Action Item

PRESENTED BY:

Pam Watson

Recommendation:

Recommend the WIOA Subcommittee approve this and take to the full board for approval.

Motion:

"To recommend the State Workforce Innovation Board adopt the Service Provider Goals as presented by the WIOA unit in the Service Provider Goals document."

Synopsis:

In the spirit of continuous improvement, the MT Department of Labor and Industry would like to recommend the SWIB establish WIOA service provider goals for each program - WIOA Adult, Youth and Dislocated Worker. In the past, the State has focused only on statewide performance indicators (Federal Performance rolled up as a State). In any program, you have certain entities performing better than others; this is a way for us to ensure that every service provider is doing the very best they can do to serve Montana Citizens, and will allow us, your oversight entity, to identify the providers who are in most need of technical assistance to quickly improve services, etc. Most states set local performance standards and we feel it's a good

practice for Montana's SWIB to implement.

Attachment:

- WIOA Service Provider goals